

## **STAGEnet Management Committee Minutes**

### **September 26, 2002**

**Present:** Mike Abel, Joan Chapek, Jody French, Jerry Fossum, Cheri Giesen, John Grosen, Dirk Huggett, Bonnie Jundt, Dorette Kerian, Phil Miller and Glen Rutherford.

**Absent:** Rosi Kloberdanz and Jerry Rostad

#### **Help Desk Taskforce Update**

Dirk Huggett provided the final version of the future state of all of the help desks. Each help desk has a couple of options on how they can be organized. The first option for each help desk is the one that the taskforce recommends.

It was recommended that ConnectND have a separate help desk. The amount of calls that the ConnectND help desk will have will be substantial, because of the amount of users. The cost of a separate ConnectND help desk is covered in the 2003-2005 biennium.

The group is looking at PeopleSoft's CRM software. There will be a demo on October 16<sup>th</sup> in Bismarck. By the end of October the task force will have a recommendation to the Management Committee. Maximus stated that it would cost \$1M to implement CRM. That \$1M has been included in the bond and it is now a legislative issue.

#### **Update on the Enterprise Architecture Network Domain**

There are nine other domain teams for Enterprise Architecture. The domain teams identify the strategic requirements and organize the scope. The Management Committee will develop the principles.

#### **STAGEnet Website**

EduTech has been working on getting the STAGEnet website together. The URL for the website is [www.stagenet.nd.gov](http://www.stagenet.nd.gov). The website is geared more towards Legislators and Administration. If there is any information that should be included on the website please forward it to Jody.

Jody suggested that success stories from each entity be displayed on the website. Some topics could be awards or cost savings. If anyone has a success story, write up a short narrative and send it to Jody to be posted.

Other ideas for content were to list the resources that are available and have hot links to the different entities of STAGEnet. Even vendor site could be included on the web page.

At some point anyone who does business with STAGEnet should be able to conduct their business on the website.

### **VPN for Higher Ed., K-12 and Political Sub-Divisions**

ITD will be doing VPN of other pieces of the network. State agencies already have a concentrator and a separate VPN will be created for the others. All connections coming in from the internet will be routed to a specific place in the state network.

### **Misc.**

Received a quote to set up Curt, Grant and Dan up with their own video unit. The cost is \$3,200 and it would be a certified site. Jerry F. will forward the information to Curt, Grant and Dan.

ITD received a request from Williston Public Schools to do their own DNS/DHCP. ITD has done this for Bismarck Public Schools. ITD maintains the server and has it connected to NetID, but still uses the same data base. Williston does not want that option, they want servers in every school. There are only a couple of schools that are doing it now, but they were grand fathered under the stipulation they would be eventually converted. Jerry F. will talk with Dan .

Library project is under way. There were a few issues with DSL that had delayed things, but no other problems. Dorette wants to make sure that Nadine is kept up to speed on the project. Jerry F. will have Tim Paulson call her with a status report.

The circuit for the OC3 in Bismarck will be tested Sept. 29 if everything went ok, a date will be scheduled shortly after the 29<sup>th</sup> for the cut over.

### **Next Meeting**

Will be held in Fargo on Oct. 15 at 2:30 p.m. at the Kelly Inn on 13<sup>th</sup> Avenue, in their meeting room.